

BANDERA COUNTY FRESH WATER SUPPLY DISTRICT NO.1
220 WATER VIEW DRIVE
LAKEHILLS, TEXAS 78063

TARIFF OF RATES

By virtue of vote and authorized by the Resolution of the Board Members on December 12, 2019 to become effective January 29, 2020. All previous tariffs are superseded as of that date, but any charges necessary to be charged and those already charged shall not be affected by the new Tariff.

- A. Class: All customers are residential classification.
- B. Kind of Service: Retail
- C. Base Rate: The base rate is \$40.00 per month for metered customers.
- D. Overage Rate: The current overage rates are as follows:

1 to 5,000	gallons per 1,000	= \$ 2.00
5,001 to 10,000	gallons per 1,000	= \$ 3.00
10,001 to 15,000	gallons per 1,000	= \$ 3.50
15,001 to 20,000	gallons per 1,000	= \$ 4.50
20,001 to 30,000	gallons per 1,000	= \$ 5.00
30,001 and 40,000	gallons per 1,000	= \$ 6.00
40,001 and Over	gallons per 1,000	= \$ 8.00

- E. Customer/Consumer Responsibility:
Customer/Consumer is responsible to pay for all water charges for water gallons that flow and register through the assigned District's water meter.

CHARGES

Tap Fee: Currently \$ 500.00. A tap fee is the charge to customers for initiation of water service where no water service previously existed. The tap fee includes the cost of tapping the water main and installing the meter, box, fittings, material, labor and a Customer Inspection Fee. Customer property corner pins must be marked for the plant operator to install the water meter without undue delays.

Metered Monthly Rate: Currently the rate is \$ 40.00. Any amount over 1 gallon is charged the overage rates as stated in the above section as D. Overage Rate.

Late Fee: A late fee of \$ 10.00 shall be added to customers if payments of the bills are not received in full within 26 days from date of issuance of the bill.

Assessment Fee: An amount equal to .005 of the water service bill is assessed by the State and is included in the monthly bill under the heading of TCEQ FEE.

Request for Fee/Tax Information: Currently \$ 10.00. This charge is for the supplying of any and all information that is requested from title companies and/or attorneys when a transfer of ownership and/or refinance situation occurs. There is a form, which requires that the signatures of the two parties be obtained at closing. The original form with signatures is to be returned to the district office.

Application Fee: Currently \$ 20.00. This fee is assessed to a new customer who is not the owner of record and in most cases the applicant is classified as renter. This fee is assessed to pay for costs of changing records, billing and special meter reading.

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Transfer Fee: Currently \$ 50.00. This cost is charged to a new property owner/customer who has an existing water meter established, after property closing and at their "first billing". This fee is assessed to pay for costs of changing the billing records, and special meter readings.

Claim of Lien Information: Whenever a customer/consumer account reaches the past due amount of \$ 200.00, the customer will be notified in writing that a Claim of Lien will be filed against the delinquent amount. If a Claim of Lien is filed, the water service is automatically interrupted (shut off). Both Water District and Customer water valves are turned off and locked down. The account then becomes classified as "inactive". By being in the inactive status, the monthly water billings cease and the Claim of Lien amount reflects the balance due at the time of the filing of the lien plus any courthouse lien filing fees. Water service will not be restored and the Claim of Lien will not be released until the delinquent amount plus court costs have been paid in full.

Disconnect/Re-Connect Fees: Currently \$ 50.00. This charge is for the disconnection and/or removal of a meter upon customer request and/or if a meter was previously in place and the customer requests a re-connection and/or replacement of the meter. \$ 25.00 is charged for re-installation of a customer meter that was previously removed due to non-payment.

Water On/Off Charge: Currently \$ 70.00 total. The current charge of \$ 35.00 is assessed to a non-payment account when water service has been disrupted (shut off). The current charge to resume water service is \$ 35.00. This charge is also assessed when the water service has been disrupted at the customer's request.

Meter Tampering/Damage to Water District Property: If a customer meter that has been shut-off, service disrupted, locked down due to non-payment or discovered to have been tampered with and/or damaged, the office manager has the authority at any time to dispatch a work order for the plant operator to remove the water meter. The customer will be charged \$ 110.00 to re-install the meter, plus the cost of replacement parts (i.e., water valve).

Check Return Charge: Currently a \$ 30.00 charge is made for any returned check, plus the customer will be billed for any bank-related charges for processing of any returned check.

Collection Attorney Fee: If after proper customer notification on an account, metered or un-metered, becomes over 90 days past due with no response, the account could be turned over to the attorney for collection. Any account, metered or un-metered that becomes delinquent over \$ 500.00 becomes subject to the filing of a lien on the real property.

Deposit: All applicants for service who are not owners of record of the property to be serviced are required to place a deposit of \$ 100.00 with the District. Said deposit will be refunded in full to the applicant only if current charges are paid in full at the time of move out.

Incidental Water Sales: Any spot sales of water to non-district customers, if approved by an appropriate Board Member, that will be loaded into a vehicle or trailer mounted tank shall be charged a rate of \$ 20.00 per 1,000 gallons or any part thereof.

Drought Contingency Plan Restriction Violations and Fines: First Violation: A letter will be mailed or delivered to the homeowners. Second Violation: A fine will be assessed of no less than \$ 250.00 and no more than \$ 500.00. The fine will be added to the water bill. If not paid, water service will be disconnected. Third Violation: Removal of the water meter for 48 hours, plus fine and reconnect fee.

Water District Authorization To Turn Off Customer Water Meter Valves When Deemed Necessary: A \$ 25.00 trip charge will be billed to the customer whose valve needs to be shut off due to result of extreme weather related conditions or emergency situation as discovered by the water district plant operator and/or customer request.

Customer Responsibility: Customer/consumer is responsible to pay for all water gallons that flow through and register on the water district meter assigned to their property.

Extraordinary Expenses: Expenses such as road bores, street crossings or damage to lines, valves or meters caused by customer actions shall be documented and billed to the customer account as appropriate.

Customer Private Wells: Any customers with a private well are required by State Law to have a Backflow Preventative Device, aka RPZ, on his/her water line at the meter if he/she wants the water service from the District.

Customer Service Inspections (CSI): Customer Service Inspections are required by law through the TCEQ whenever any customer/consumer of the District builds a new structure, new construction or remodels an existing structure. The inspections are required to be performed by a Licensed Customer Service Inspector. The General Manager for the District is a Licensed Inspector. The cost of the inspection is currently \$ 100.00. The customer will be charged for this fee if the customer enlists the service of the Water District General Manager.

Backflow Prevention Device Program: The Texas Commission on Environmental Quality (TCEQ) requires the District to implement annual testing for all backflow prevention devices that are for any and all District customers who have a landscape irrigation system (automatic sprinkler system) installed. The current TCEQ policy is contained in Chapter 8 of TCEQ Publication RG-478. All of the District properties utilize some type of on-site sewage facility disposal system (OSSF). The inspections are required to be performed by a contractor or plumber who possesses a BPAT (Backflow Prevention Assembly Tester) license. If the customer does not comply with the given time period and does not have the inspection done properly, the General Manager has the authority to terminate (disrupt) water service until said inspection is done and the District is notified. The District will charge the customer \$50.00 fine for non-compliance.

Credit Card Processing Fee: A monthly fee of \$ 3.00 will be charged to all Water District Customers who pay their water billing statement by their credit card information on file. The fee is to be known as an administrative fee.

Fee for Second or More Request for Meter Log Report Information: A fee of \$ 50.00 will be charged to the Water District customer who requests a second or more meter log report for information relating to the usage and history of their water meter. The first request will be no charge.

(Amended/Approved By Bandera Co. FWSD No. 1 Board of Directors)
Effective January 29, 2020.

